

COOKIE POLICY

PURSUANT TO ART. 13 OF REGULATION (EU) 2016/679

(HEREINAFTER “GDPR”)

Pursuant to art. 13 of the GDPR, Daikin Applied Europe S.p.A. (hereinafter, “DAE” or the “Controller”) hereby informs You that while accessing and using DAE digital environments — including the **DAE Identity Provider Portal** and the **Daikin Selection Software Apps** accessible through it (collectively referred to as the “**DAE Digital Platform**” or “**Platform**”), personal data and information may be collected through the use of technical cookies.

This Cookie Policy explains what cookies are and how we use them, the information we collect using cookies and how that information is used.

1. Data Controller and Data Protection Officer

The Controller is **Daikin Applied Europe S.p.A.**, with its registered office in Ariccia (Rome), 00072, Via Piani di S. Maria, no. 72, VAT no. 01318801006, phone: 06-937311, fax: 06-9374014, email: dataprivacy@daikinapplied.eu.

The updated list of processors is available at the Controller’s registered office and can be obtained by sending a request to the email address dataprivacy@daikinapplied.eu.

The Data Protection Officer (DPO) can be contacted at the following addresses: Daikin Industries, Ltd. Osaka Umeda Twin Towers South, 1-13-1 Umeda, Kita-ku, 530-0001 Osaka, Japan; telephone: +81 6-6147-3321, e-mail address: euprivacy@daikin.co.jp, by writing to Daikin's registered office.

2. What are cookies?

Cookies are small text files which are stored on the browser or hard drive of Your computer or mobile device when You visit a webpage. These files are then resent to the websites the next time the user visits them.

Cookies allow websites to remember Your actions and preferences (such as login data, language selection, font size, other view settings and more) so that they don’t need to be specified again when You come back to visit said website or browse its pages.

So, cookies are used for login, monitoring sessions and storing information about the activities of the users who access a website, and may also include a unique ID which allows to track Your browsing experience on the website for statistical purposes.

There are several types and categories of cookies, based on their characteristics and functions.

Duration of Storage	Explanation of cookie
Session	Session Cookies contain the information that is used in the current browser session and are automatically deleted when You close Your browser.
Persistent	Remains stored on Your terminal device until it reaches the predefined expiration date.

Responsible party	Explanation of cookie
First party	Used directly by Controller (or any of its processors) operating the Website visited by You, as defined by the URL that is usually displayed in the browser address bar.
Third party	Used exclusively by third parties.
Category of cookie	Explanation of cookie
Technical Cookies	Cookies used to allow the transmission of a communication over an electronic communications network, or to the extent strictly necessary to provide a service You expressly request. In other words, these cookies are strictly necessary for the functioning of the Website or to allow You to enjoy the contents and services You request. To install these cookies, the user's consent is not necessary.
Analytical cookies	This type of cookie permits the website to collect information, in aggregate form, on the number of users who visit the Website and the methods through which they do so – or, where these are provided by third parties, when instruments have been adopted in order to reduce ease of identification (for example, by masking a significant portion of the IP address). To install these cookies, the user's consent is necessary.
Functionality cookies	Cookies which allow the user to navigate in function of a set of selected criteria (such as, for example, the language, the products selected in a purchase) in order to better meet the user's needs. To install these cookies, the user's consent is necessary.
Profiling cookies	Cookies used to analyze the surfing interests and habits of individual users, also for marketing purposes, so as to personalize their surfing and to send advertising materials which correspond with the preferences demonstrated by the user while browsing online do require prior user consent. To install these cookies, the user's consent is necessary.

3. Which cookies does this Platform use?

Below is a list and brief description of the purposes of the cookies used by the Platform.

This Platform only uses first-party-technical cookies that are necessary for its functioning.

Cookie name	Type	Purpose of processing of the cookie	Expiration time	First or third-party cookie	Link to privacy policy and information for the opt-out
Daikin.Identity.Shared Daikin.Tools.Shared	Technical Cookies	Used to maintain the user's authenticated session and manage	Valid until user logout or after 24 hours of inactivity,	First party	Not applicable (strictly necessary technical cookie — no

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		secure access to restricted areas of the portal. It contains authentication claims identifying the user during the session. The data are not stored or shared, but only processed temporarily for authentication purposes.	whichever occurs first.		consent or opt-out required).
AspNetCore.Identity.Application	Technical Cookies	Used by ASP.NET Core Identity to manage authenticated user sessions and validate security tokens.	Session	First Party	Not applicable (strictly necessary technical cookie — no consent or opt-out required).
idsrv.session	Technical Cookies	Maintains the global login state for single sign-on across applications authenticated through the Identity Server.	Session	First party	Not applicable (strictly necessary technical cookie — no consent or opt-out required).

4. Provision of Data and consent

This Web Site only contains technical cookies that are strictly necessary for its operation and normal navigation. Therefore the User cannot refuse or disable these first-party cookies, which are essential for the proper functioning of the Platform.

5. How to manage cookie preferences also through the browser

Most modern browsers are set to accept cookies by default, but You can change Your settings to notify You when a cookie is being set or updated, or to block cookies altogether.

Without prejudice to what above regarding technical cookies that are strictly necessary for surfing purposes, it is possible to directly deactivate cookies from the browser one is using by following the instructions supplied by the relevant producers or by making use of apposite programs; the Controller, however, wishes to remind You that by deactivating cookies You may jeopardize the proper functioning of some services and it may not be possible to avail of various other functions that optimize efficient surfing for users of the Platform.

These settings are usually found in the “options” or “preferences” menu of Your internet browser. Here are some useful links to access these settings. Otherwise, You should use the “Help” option in Your internet browser for more details:

- [Cookie settings in Mozilla Firefox](#)
- [Cookie settings in Google Chrome](#)
- [Cookie settings in Apple Safari](#)
- [Cookie setting in Microsoft Edge](#)

6. Recipients or categories of recipients of users’ personal data

Personal data may be communicated and/or transferred to the following subjects in their capacity of Autonomous Controllers, Data Processors or persons authorized to process personal data, as duly appointed by the Controller:

- Third parties, natural or legal persons, providing DAE with services connected with the purposes of processing indicated above, such as, by way of example, Daikin Group Affiliates, data hosting, suppliers, subcontractors, internet services providers;
- the Police Force or the Judicial Authorities in the context of investigations or judicial police investigations for the purposes of prevention, verification or repression of crimes;
- Public Authorities, where this is required by law or upon their request;
- any other subject to whom the data must be communicated according to an express provision of law.

Whenever a third party acts as a Data Processor, DAE will ensure that it has entered into a contract with that third party, in accordance with Article 28 of the GDPR, that sets out the subject-matter and duration of the processing, the nature and purpose of the processing, the type of personal data and categories of Data Subjects and the obligations and rights of the Controller.

7. Transfer of personal data to Third Countries

Within the purposes of the processing described above, DAE may transfer personal data to other Daikin Group’s companies also established in countries not belonging to the European Union, in accordance with current legislation.

In any case of transfer of personal data to a non-EU country, Daikin undertakes to ensure an adequate level of protection by establishing appropriate safeguards and complying with the provisions of Chapter V of the GDPR.

Transfer to extra-EU countries, in addition to cases where this is guaranteed by the European Commission’s Adequacy Decisions, is carried out in a way that provides appropriate and adequate guarantees according to Articles 46 or 47 or 49 of the GDPR.

8. Data Subject’s rights

We hereby inform You that at any time, in relation to Your personal data, You may exercise the rights within the limits and under the conditions set out in Articles 7 and 15-22 of the GDPR.

You may exercise such rights, as described below, by contacting the Controller, at any time,

- by writing to **Daikin Applied Europe S.p.A.** and by sending via postal mail Your request to the address: Ariccia (Roma), 00072, Via Piani di S. Maria n. 72, or
- by writing to dataprivacy@daikinapplied.eu .

DAE will need to verify Your identity in as much detail as possible, in order to let You exercise Your rights and to avoid that someone else tries to exercise Your rights. You will therefore be asked to provide a valid identification document when making such a request.

In detail, as data subject, You will have the right to:

- obtain confirmation whether or not personal data concerning You is being processed;
- if processing is in progress, obtain access to personal data and information relating to the processing and request a copy of the personal data;
- obtain the rectification of inaccurate personal data and the integration of incomplete personal data;
- obtain, if one of the conditions provided for in Article 17 of the GDPR is met, the erasure of personal data concerning You;
- obtain, in the cases provided for in Article 18 of the GDPR, the restriction of processing;
- object at any time to the processing of Your data carried out in the pursuit of a legitimate interest;
- receive personal Data concerning You in a structured, commonly used and machine-readable format and request their transmission to another controller, if technically feasible;
- pursuant to Article 77 of the GDPR, lodge a complaint with the competent Data Protection Authority if You believe that Your rights under the GDPR have been infringed.

9. Changes to the Cookie Policy

This Cookie Policy will be subject to updates.

The Controller therefore invites users who wish to know how their personal data is processed on the Website through the use of cookies to periodically visit this page.

For more information on the processing of Your personal data by browsing our Website, please [click here](#) to read our Data Protection Policy

Last update: November 2025

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